TERMS AND CONDITIONS POLICY

This website is Owned by Hopearomas-fragrance.

These terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors to purchase Eco Friendly Candles, Reed diffusers, Room sprays and Clean non toxic Perfumes.

By accessing or using the website of our service , you approve that you have read and understand and agree to be bound to these terms.

In order to use our website, you must be at least 16 years of age or of the legal age of majority in Australia and possess the legal authority, right and freedom to enter into these terms and conditions.

Pricing - When buying an item, you agree that you are responsible for reading the full item description before committing to buy. You are entering into a legally binding contract when you commit to buy an item and complete the checkout payment process.

The prices we charge for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur.

Shipping - We only Ship Australia wide. We do not ship internationally. We offer FREE Australia wide Shipping on purchases of $100 or more . Orders under this amount , we charge a flat rate of $12.

We use Australia Post to ship out orders.

Dispatch - Please allow 2-4 days for your order to be dispatched out for shipping. WE are a small business and try our best to send orders out in a timely manner.

Pick up - We offer Local pick up for Free. This is a courteous service and must be organised by us via appointment, this usually takes place on Tuesday & Wednesdays. After Payment has been received, we will contact you for a suitable time to collect and then our full address will be given to you. We will not give out any products without previous arrangement and payment via the website.

If you have any questions you can contact us by email bec@hopearomas.com.au or DM us on Instagram hopearomas\_fragrance